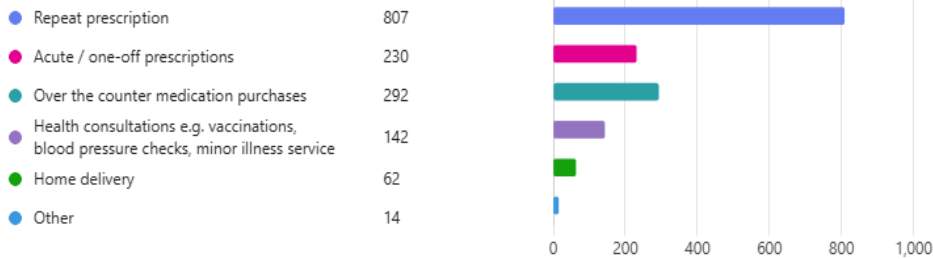


Pharmacy Survey Results – 936 Reponses

Which pharmacy services do you use most often?



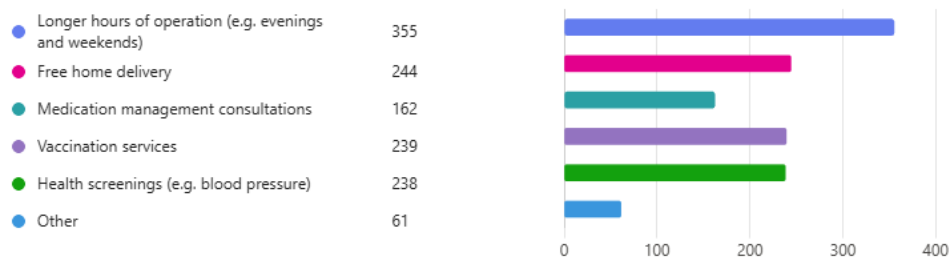
Have you ever experienced challenges in accessing pharmacy services?



If yes, what challenges have you faced? (summary of answers)

- 30% of respondents reported having difficulty accessing pharmacy services
- Long queues/long waits
- Medication availability / shortages
- Opening hours

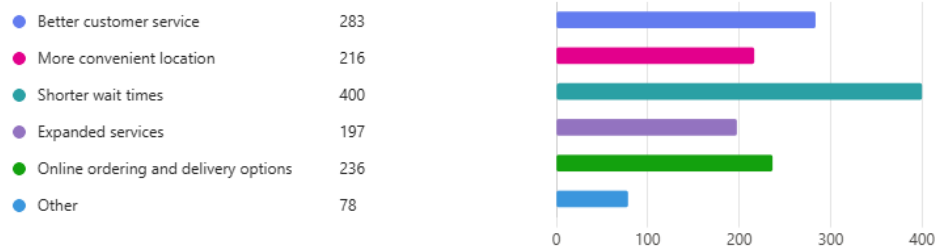
Would you be more likely to use a new pharmacy if it offered the following services?



How likely would you be to use a pharmacy located within walking distance or a short drive from you home or workplace?



What factors would influence your decision to switch to a new pharmacy?



Are there any other pharmacy services or features you would like to see offered locally?
(summary of answers)

- Longer hours, especially weekends
- Dietician Services
- Hearing Aid Batteries

Do you have any other comments or suggestions regarding pharmacy services in your community?

Summary: Overall, patients seem happy with the pharmacy services currently provided in Verwood. Mentions of new pharmacy may be helpful due to dramatic increase of population in Verwood over last couple of years. Out of Hours medi-point collection services are highlighted as a good service.