

# Volunteer Role Description:

## Social Champion

### Crane Valley PCN

## Legs Heal Together Club



### The Purpose of the Role

The **Legs Heal Together Club** is based on a social model of care. Our mission is to provide high-quality lower-limb clinical treatment in a non-clinical, community environment. This is a Crane Valley Primary Care initiative, initially starting with patients from **The Cranborne Practice**.

As a **Volunteer Social Champion**, your role is to bridge the gap between the clinic and the community. You are the heartbeat of the club, ensuring that every person who walks through the door feels like a guest, not a patient. By facilitating conversation and providing refreshments, you help us combat the social isolation often associated with long-term leg conditions.

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### Key Responsibilities

- **A Warm Welcome:** Greet members as they arrive, help them with coats or bags, and introduce them to others to foster a sense of belonging.
- **The "Cuppa" Connection:** Prepare and serve tea, coffee, and biscuits. (A small gesture that makes a huge difference in making people feel at home!)
- **Social Facilitation:** Sit and chat with members while they wait for treatment or after they have been seen. You'll help "break the ice" between members to encourage peer support.
- **Environment Setup:** Help set up tables and chairs before the session starts and ensure the social area is tidy and welcoming throughout.
- **Signposting:** Where appropriate, share information about other local community events or services (training/info provided).

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### What We're Looking For

- **Friendly & Approachable:** You genuinely enjoy meeting new people and have a knack for making others feel at ease.
- **Great Listeners:** Many of our members may live alone; having someone to listen to them is often as important as their clinical treatment.

- **Team Players:** You are happy to "muck in" where needed, whether it's washing up a mug or helping someone find a seat.
  - **Reliability:** Our members look forward to these sessions, so a consistent presence is highly valued.
  - **Empathy:** An understanding of the challenges faced by older adults or those with mobility issues.
  - **Commitment:** 2 – 3 hours per weekly clinic on a rota.
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### What You'll Get Out of It

- **Social Connection:** You'll become a key part of a vibrant, friendly local team.
  - **Meaningful Impact:** You will see firsthand how your presence helps people regain their confidence and happiness.
  - **Support & Training:** You'll receive an induction from The Cranborne Practice and ongoing support from the clinical team.
  - **Skills:** Great for those looking to gain experience in community health, social care, or the voluntary sector.
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### Important Note (The Fine Print)

**Non-Clinical Boundaries:** This is a purely social role. Social Champions **must not** provide any medical advice, assist with clinical dressings, or handle any medical waste. Our qualified nurses handle 100% of the clinical care—your job is the "care" of the spirit!

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### How to Apply

If you have a kettle-ready hand and a friendly smile, we want to hear from you!

Register your interest with Jayne Walton by email to [jayne.walton@dorsetgp.nhs.uk](mailto:jayne.walton@dorsetgp.nhs.uk) or call 01202 117370.