

The Cranborne Practice: Patient Participation Group



Thursday October 1st, 2026 commencing at 1 pm
This is a video call through Microsoft Teams – joining details below

AGENDA

- 1. Welcome/Apologies - Julie Saunders**
- 2. Comments/questions on the 9th June Recording – All**
- 3. Practice/PCN Updates – Jo Morris**
 - Staff updates
 - Changes to email communications to the Practice
 - Surgery Connect Phone System Enhancements
- 4. Community SWITCH Update – Jayne Walton/Andy Saunders**
 - Steering Group feedback – Andy
 - Other PCN Interest
- 5. PPG Action Plan Updates – Julie Saunders and Action Owners**
 - Defibrillator event
 - Friends and Family feedback
- 6. Any Other Business**
 - How to request medication reviews

Dial-in details:

Use this link to join:

<https://teams.microsoft.com/meet/394675907096471?p=0kkGatHKGwYt6C Gv02>

Meeting ID: 394 675 907 096 471

Passcode: wG7Uz3xw