

This year, due to restrictions during COVID-19 pandemic, Cranborne Practice Flu Clinics will be organised very differently: as Drive-Thru sessions at the Lake Road Surgery.

Volunteers from our Patient Participation Group will help us with directing traffic into and out of the drive through clinic site.

To help ensure the safety of our patients, staff, and volunteers, **please read and follow the instructions** below and on the reverse of this leaflet.

ALL PATIENTS MUST HAVE AN APPOINTMENT BEFORE ATTENDING

You may bring up to 3 of your family members who are eligible for a flu vaccine, (normally a maximum of 4 people in one vehicle). But only if they have booked an appointment for the same time.

Please wear a face mask.

Please wear clothing that will roll up easily while in the car.

Your patience and courtesy will be much appreciated during this complicated procedure: please understand that the surgery is working to ensure the safety of all patients, staff and volunteers.

Many thanks for your cooperation with this new way of running our clinics



Drive through Flu Clinics



- Please arrive at your allotted time to avoid congestion. This will minimise traffic congestion which would be dangerous and disruptive to local residents and other drivers. Cars arriving prior to their allotted time will be turned away and asked to return later.
- You will need to enter the clinic by driving into the patient car park off Lake Road.
- You will be asked to drive to the admin team who will ensure you are booked in and ask you to remove any clothing necessary. They will direct you to the clinician who will be giving you and any passengers your vaccine.
- On reaching the clinician, you will be asked to stop the vehicle, put the handbrake on, wind down the windows, turn the engine off. PATIENTS MUST STAY IN THE VEHICLE AT ALL TIMES.
- The vaccine will be given in the arm nearest the window. Please ensure you and any passengers are sat on the side that the vaccine will be administered. You will be asked to present a vaccination site (arm) through a window of the vehicle.
- Once vaccinated you will be directed along a one way system to leave the car park exiting onto Newtown Road.

Please be vigilant and drive safely at all times. By following these instructions, you will ensure your own safety as well as that of the staff and volunteers. It will also save time for the clinician as they will not need to change their PPE every time they interact with a patient to deliver the vaccine.

THANK YOU!